



## CORSO-SYNERGICA GROUP

TheUltimate Cryo-Therapy,Post-Op&SkinCareSystems  
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WHOLESALE ORDERS ONLY (415) 944-8028  
ORDERS BY FAX: (415) 332-1621

## POLICIES

- Minimum wholesale order is 12 each compresses of any Cryo-Therapy product or \$100.00 dollars.
- The regular retail price will be charged on orders under the minimum. Orders under minimum will be charged a \$15.00 handling fee.
- Wholesale Prices and Manufacturer's suggested retail prices as per attached CEI-PLD-2015Price List.
- Prices are subject to change without notice. Unless expressly stated otherwise by a customer, we shall ship at prevailing prices.
- Unless credit is arranged in advance, orders will be shipped COD, or pre-payment must be made prior to shipping by check or credit card (Master Card, Visa, AMEX, Discovery)
- Orders can be shipped Net-30 with approved credit. To obtain credit, a CEI-CA-2015 credit application form must be submitted and approved prior to shipping. Credit clearance will take two-three weeks.
- All returned checks will be charge a \$15.00 dollar service charge.
- A 5% discount is given on all cash or check pre-paid orders (no credit card payments) over \$500.00
- A finance charge of 1.5% per month (18% per year) will be assessed on accounts that are past due.
- No Discounts on NET-30 Terms.
- California residents please add an 8.5% Sales Tax.
- All parcels are shipped F.O.B. Sausalito, California.
- We ship any where in the United States and Canada UPS ground. Please call for freight charges. You will be informed of any delays in completing your order. For special delivery arrangements such as UPS Next Day Red, UPS Second Day, Three Day Select , FedEx, etc. as well as any questions on freight charges, please call our Customer Service Department (415) 944-8082
- For Hawaii, Puerto Rico and Alaska we can only ship Second or Next Day Air.
- All Claims for damages, defective or shortages must be reported to CORSO/SYNERGICA GROUP within 5 (five) days of receipt of order. Call or write our Customer Service Department for a Return Authorization Number (RAN) before returning any merchandise. NO UNAUTHORIZED RETURNS WILL BE ACCEPTED.
- Any late claims or unauthorized returns will be charged a 15% handling fee.
- Any returns that are damaged due to your faulty repacking, will not be credited to your account. Please do not deduct the cost of any claims from payments as we will apply credit directly to your account and forward a credit memo.
- If a shipping container/box is noticeably damaged, file immediately a claim directly with the carrier and retain the container/box and its contents for their possible inspection. Notify us immediately so that we can process a claim for your loss or damage.
- Returns for other than damages may be subject to a 15% restocking fee plus shipping charges.
- Our responsibility for merchandise shipped via common carrier (US Mail, UPS, FEDEX, DHL, etc.) ceases when we deliver the order to the carrier. We can not be responsible for merchandise lost or damaged in transit. We will assist you in supplying any information necessary for the completion of your claim, however, you must file a claim with the carrier in the event of loss or damage.